## Whitgift | Returns Policy



It is our policy to always give a satisfactory service to our customers.

At the point of sale, all goods must be checked by the purchaser to ensure that they are in a satisfactory condition.

If the goods prove to be faulty, an exchange or full refund will be given by the Manager.

A refund or exchange can be given within 30 days of the purchase at the discretion of the Manager, provided you have proof of purchase. Items must be unused and returned in the original packaging and in a re-saleable condition.

We reserve the right not to refund uniform if you withdraw your child from the School. However we will at our discretion give a full refund. We do reserve the right to charge a restocking fee of 10% if the goods have been held by the parents longer than 28 days.

Sale or discounted stock is sold as seen and no refund will be given.